



Choosing a Primary Care Physician (PCP)/ Preferred Provider

Members with a PCP/Preferred Provider are more likely to receive recommended preventive screenings and fill prescriptions.

Members enrolled in a Select health plan are required to choose a PCP/Preferred Provider to manage their care.

Please note - no referrals required on Select EPO plans

Members can log in at [amerihalthexpress.com](https://www.amerihalthexpress.com) to choose a PCP/Preferred Provider:

1. A Preferred Provider prompt will appear in a banner across the top and on the left side of the screen.
2. Clicking the *Choose* button opens the **Find a Doctor** tool.
3. From the tool, members can search for and select a PCP/Preferred Provider.

The screenshot displays the AmeriHealth Express member portal interface. At the top, there is a navigation bar with the AmeriHealth logo, user information (Ask AHRU, Welcome, Cynthia), and a search icon. Below the navigation bar, there are several sections:

- Pay my Bill:** Shows a last statement of \$8.00 due on Feb. 1st and a current balance of \$0.00. A 'Manage Account' button is present.
- My Benefits:** Lists three benefit types: Medical, Pharmacy, and Pediatric Vision, all with 'IHC GHI EPO Regional Preferred \$3000/80%/0%' coverage.
- Search for Doctors and Hospitals:** A prominent red banner at the top states 'You do not have a Preferred Provider selected' with a 'Choose' button. Below this, there are two search filters: 'Find covered providers for Medical' and 'Find cost estimates for Medical Procedure'.
- Claims & Spending:** A section with two circular progress indicators showing 0% completion. It includes a table for 'Deductible' and 'Out Of Pocket' amounts.

Deductible		Out Of Pocket	
Family / In-Network	Total Amount	Family / In-Network	Total Amount
	\$2,000.00		\$10,000.00
	Amount Spent		Amount Spent
	\$0.00		\$0.00
	Remaining		Remaining
	\$2,000.00		\$10,000.00

Below the main content, there is a 'My Preferred Provider' section with a 'None selected' status and a 'Choose' button. To the right, a large banner advertises '24/7 Access to a Doctor' with text: 'Unexpected illness? Skip the waiting room! You're covered for telemedicine, so you can talk to a doctor anytime, anywhere.' and an 'Access your account' button.